

BAC Comment Key

CURRENT STUDENT (CS) CONTACT	
101	Registered Student: Student Outreach (conversation occurred)
102	Not Registered: Student plans to register via Webstar
103	Not Registered: Student plans to register via STF
104	Not Registered: Left a voicemail
105	Not Registered: Unresponsive to Contact (Advisors then sends email)
106	Not Registered: Non-working Number (Advisor then sends email)
107	Degree Conferral Application Pending (Not-registering)
108	Student needs to Apply for Degree Conferral (Not Registering)
109	Academic Suspension/Dismissal (Not Registering)
110	Inactive status (Not Registering) - updated student record
111	Not Registered: Financial Constraints/Difficulty
112	Not Registered: Work Constraints
113	Not Registered: Class schedule Issues
114	Not Registered: Medical/Family Issues
115	CS Withdrawing from HSBE (follow w/ 300 level reason ex: 201420 115 322)
116	Not Registered: Missing Admission Documents
117	Not Registered: Bursar Hold
118	Not Registered: Student Taking Term Off
119	Not Registered: Other Reason (Reason noted in SPACMNT)
120	Not Registered: SAP issues
121	Not Registered: Registration not open (engagement conversation)
122	Not Registered: sent email
130	Not Registered: registered, then dropped coursework
131	Not Registered: student taking course in dual enrolled program
132	Registered Student: Tracking (no outreach attempt made)
133	Registered Student: Attempted student contact, left a voicemail
134	Registered Student: Attempted student contact, sent a email
135	Registered Student: Attempted student contact: unresponsive to contact

NEW STUDENT (NS) CONTACT	
200	Welcome email sent to NS
201	Welcome Phone Call - NS Appointment Scheduled
202	Welcome Phone Call - Left a Voicemail
203	Welcome Phone Call - Non-Working Number
204	NS attempted email & phone contact, forwarded to recruiter
205	DO NOT USE RETIRED CODE (Verified NS contacted by recruiter)
206	NS Contact - Already Registered
207	NS Contact - Plans to Register via Webstar

NEW STUDENT (NS) CONTACT continued	
208	NS Contact - Plans to register via STF
209	NS Contact - Delaying Start (Financial Constraints)
210	NS Contact - Delaying Start (Work Constraints)
211	NS Contact - Delaying Start (Class Schedule Issues)
212	NS Contact - Delaying Start (Medical/Family Issues)
213	NS Contact - Withdrawing from HSBE (follow w/ 300 level reason ex: 201420 213 322)
214	NS Contact - Bursar Hold (Not registering)
215	NS Contact - Other (Not Registering)
216	DO NOT USE RETIRED CODE (NS 6 week follow up)
217	NS Contact: First Appt Occurred before Welcome Process Initiated
218	NS Contact: Delaying Start: International Student
219	NS Contact: Delaying Start (Other)

STOP OUT/WITHDRAWING REASONS	
300	Stop out: dropped all courses (medical/family - AS)
301	Stop out: dropped all courses (work/schedule conflicts - AS)
302	Stop out: dropped all courses (financial - AS)
303	Stop out: dropped all courses (do not have access to resources - AS)
304	Stop out: dropped all courses (academic difficulty - AS)
310	Stop out: dropped all courses (expectations not aligned with professor - AS)
311	Stop out: dropped all courses (registration mistake - AS)
312	Stop out: dropped all courses (changed delivery format - AS)
313	Stop out: dropped all courses (sitting out for the semester - AS)
314	Stop out: dropped all courses (deferred start of program - AS)
315	Stop out: dropped all courses (other - AS)
316	Stop out: dropped all courses (unable to reach student - AS)
320	Withdrawing from HSBE (medical/family-IS)
321	Withdrawing from HSBE (work/schedule conflicts -IS)
322	Withdrawing from HSBE (financial - IS)
324	Withdrawing from HSBE (academic difficulty - IS)
325	Withdrawing from HSBE (expectations not aligned with professor- IS)
326	Withdrawing from HSBE (enrolled in another program at NSU - IS)
327	Withdrawing from HSBE(enrolled at another university - IS)
328	Withdrawing from HSBE (unhappy, student life experience - IS)
329	Withdrawing from HSBE (unhappy, program format - IS)
330	Withdrawing from HSBE (unhappy, curriculum - IS)*
331	Withdrawing from HSBE (unhappy, university services- IS)
332	Withdrawing from HSBE (other - IS)
340	Retention contact: retained student
341	Retention contact: left a voicemail
342	Retention contact: sent email
343	Retention contact: unable to retain student (student contact made)
344	Retention contact: unable to retain student (data pulled from Banner)
250	Entered student information into survey database